



US009055021B2

(12) **United States Patent**
Heffernan et al.

(10) **Patent No.:** **US 9,055,021 B2**
(45) **Date of Patent:** **Jun. 9, 2015**

(54) **METHODS AND APPARATUS TO MONITOR IMPRESSIONS OF SOCIAL MEDIA MESSAGES**

(56) **References Cited**

U.S. PATENT DOCUMENTS

(71) Applicants: **Ronan Heffernan**, Wesley Chapel, FL (US); **Stanley Woodruff**, Palm Harbor, FL (US); **Steven Splaine**, Tampa, FL (US); **Alexandros Deliyannis**, Tampa, FL (US); **Dustin Barlow**, Safety Harbor, FL (US)

6,434,614	B1	8/2002	Blumenau	
6,510,462	B2	1/2003	Blumenau	
7,302,481	B1	11/2007	Wilson	
8,370,489	B2 *	2/2013	Mazumdar et al.	709/224
8,713,168	B2 *	4/2014	Heffernan et al.	709/224
8,843,626	B2 *	9/2014	Mazumdar et al.	709/224
2003/0046385	A1	3/2003	Vincent	
2008/0140502	A1	6/2008	Birnholtz et al.	
2009/0112997	A1	4/2009	Parker, II et al.	

(Continued)

OTHER PUBLICATIONS

IP Australia, "Patent Examination Report No. 1," issued in connection with corresponding Australian Patent Application No. 2013203643, mailed Nov. 13, 2014 (3 pages).

(Continued)

(72) Inventors: **Ronan Heffernan**, Wesley Chapel, FL (US); **Stanley Woodruff**, Palm Harbor, FL (US); **Steven Splaine**, Tampa, FL (US); **Alexandros Deliyannis**, Tampa, FL (US); **Dustin Barlow**, Safety Harbor, FL (US)

(73) Assignee: **THE NIELSEN COMPANY (US), LLC**, Schaumburg, IL (US)

(*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35 U.S.C. 154(b) by 252 days.

Primary Examiner — Lashonda Jacobs

(74) *Attorney, Agent, or Firm* — Hanley, Flight & Zimmerman, LLC

(21) Appl. No.: **13/691,371**

(57)

ABSTRACT

(22) Filed: **Nov. 30, 2012**

(65) **Prior Publication Data**

US 2014/0156761 A1 Jun. 5, 2014

(51) **Int. Cl.**

H04L 12/58 (2006.01)

H04L 29/08 (2006.01)

(52) **U.S. Cl.**

CPC **H04L 51/32** (2013.01); **H04L 12/588** (2013.01); **H04L 67/22** (2013.01); **H04L 51/08** (2013.01)

(58) **Field of Classification Search**

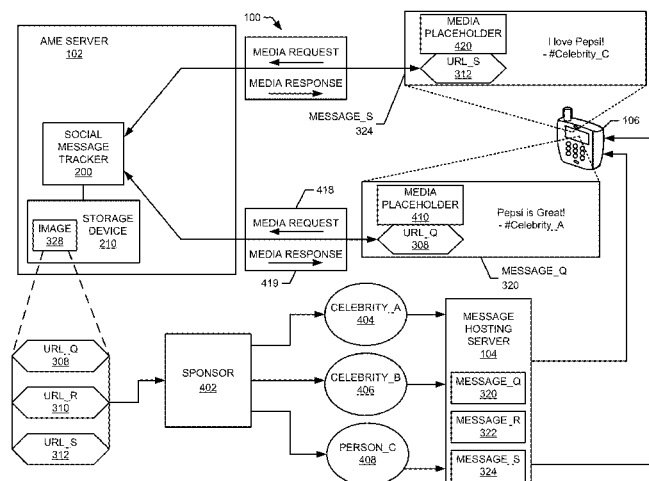
CPC H04L 12/588; H04L 51/32; H04L 67/22

USPC 709/203, 206, 217, 219, 223, 224

See application file for complete search history.

Methods and apparatus are disclosed to monitor impressions of social media messages. An example method includes receiving at a server a first request for first media, the first request addressed to a first uniform resource locator (URL), and the first request corresponding to a first social media message to be presented with the first media. The method also includes receiving at the server a second request for the first media, the second request addressed to a second URL different from the first URL, and the second request corresponding to a second social media message to be presented with the first media. The method also includes crediting the first social media message with a first impression based on the first request being addressed to the first URL, and crediting the second social media message with a second impression based on the second request being addressed to the second URL.

29 Claims, 9 Drawing Sheets



(56)

References Cited

U.S. PATENT DOCUMENTS

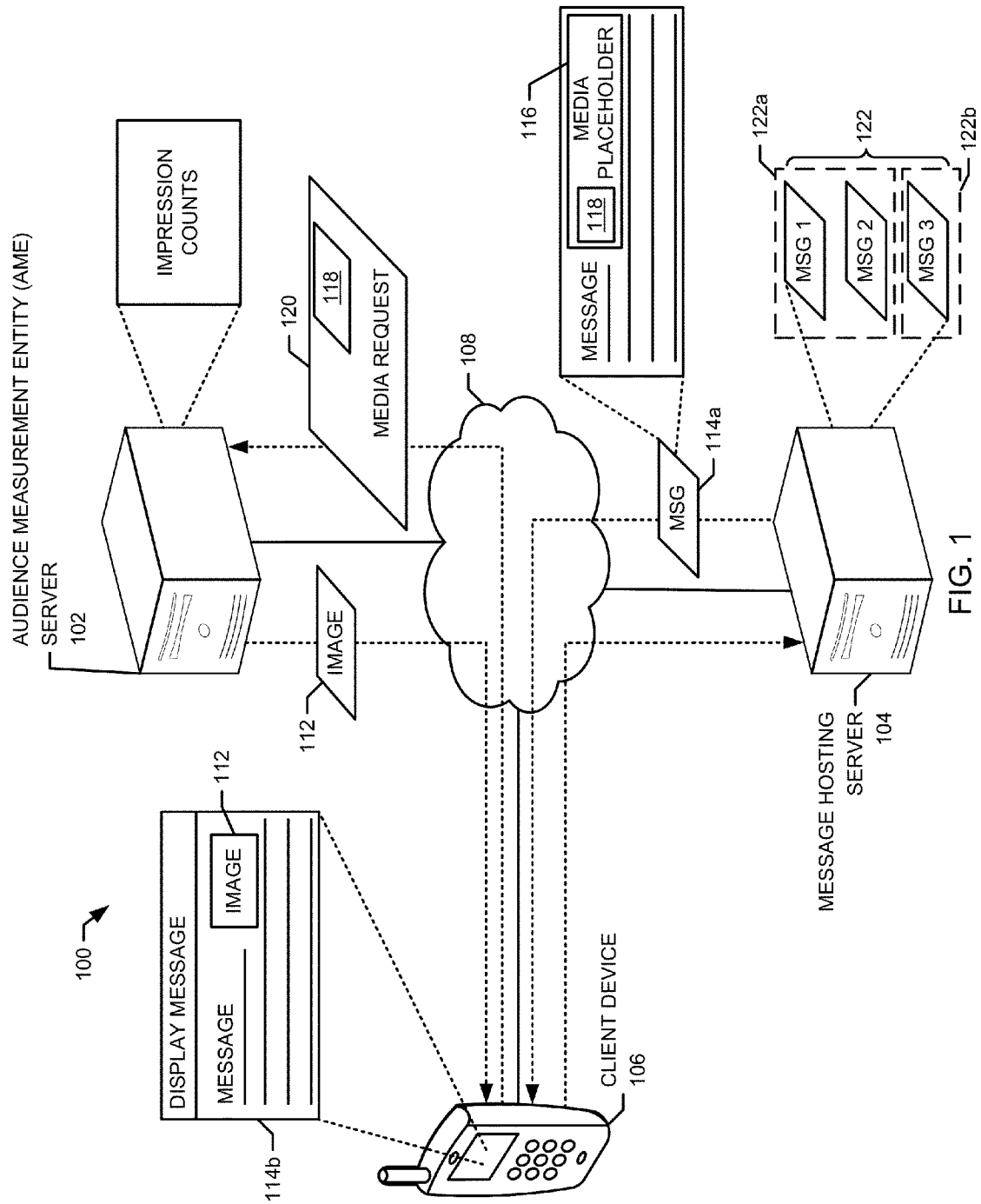
2009/0210808	A1	8/2009	West	
2009/0248656	A1	10/2009	Blinnikka	
2010/0228582	A1	9/2010	King et al.	
2010/0250370	A1	9/2010	Jones et al.	
2010/0332330	A1	12/2010	Goel et al.	
2011/0047013	A1	2/2011	McKenzie, III	
2011/0137733	A1	6/2011	Baird et al.	
2011/0225036	A1	9/2011	Reddy et al.	
2011/0238673	A1	9/2011	Carter et al.	
2011/0313987	A1	12/2011	Ghosh et al.	
2012/0004959	A1	1/2012	Benyamin et al.	
2012/0011511	A1	1/2012	Horvitz et al.	
2012/0036080	A1	2/2012	Singer et al.	
2012/0047203	A1	2/2012	Brown et al.	
2012/0059722	A1	3/2012	Rao	
2012/0102113	A1	4/2012	Chartier et al.	
2012/0110027	A1*	5/2012	Falcon	707/802
2012/0151322	A1*	6/2012	Lindsay et al.	715/234
2012/0166520	A1*	6/2012	Lindsay et al.	709/203
2012/0215621	A1	8/2012	Heffernan et al.	

2012/0239809	A1*	9/2012	Mazumdar et al.	709/224
2013/0014137	A1	1/2013	Bhatia et al.	
2013/0066714	A1*	3/2013	Umeda	705/14.46
2013/0066725	A1*	3/2013	Umeda	705/14.66
2013/0073388	A1*	3/2013	Heath	705/14.53
2013/0080264	A1*	3/2013	Umeda	705/14.69
2013/0218862	A1*	8/2013	Ghosh et al.	707/706
2013/0282898	A1*	10/2013	Kalus et al.	709/224
2013/0332604	A1*	12/2013	Seth et al.	709/224
2013/0346154	A1*	12/2013	Holz et al.	705/7.31
2014/0040020	A1*	2/2014	Shanmugam et al.	705/14.45
2014/0075018	A1*	3/2014	Maycotte et al.	709/224
2014/0250223	A1*	9/2014	Heffernan et al.	709/224

OTHER PUBLICATIONS

IP Australia, "Patent Examination Report No. 1," issued in connection with corresponding Australian Patent Application No. 2013203743, mailed Oct. 14, 2014 (3 pages).
 United States Patent and Trademark Office, "Non-Final Office Action," issued in connection with corresponding U.S. Appl. No. 13/756,141, mailed Nov. 20, 2014 (12 pages).

* cited by examiner



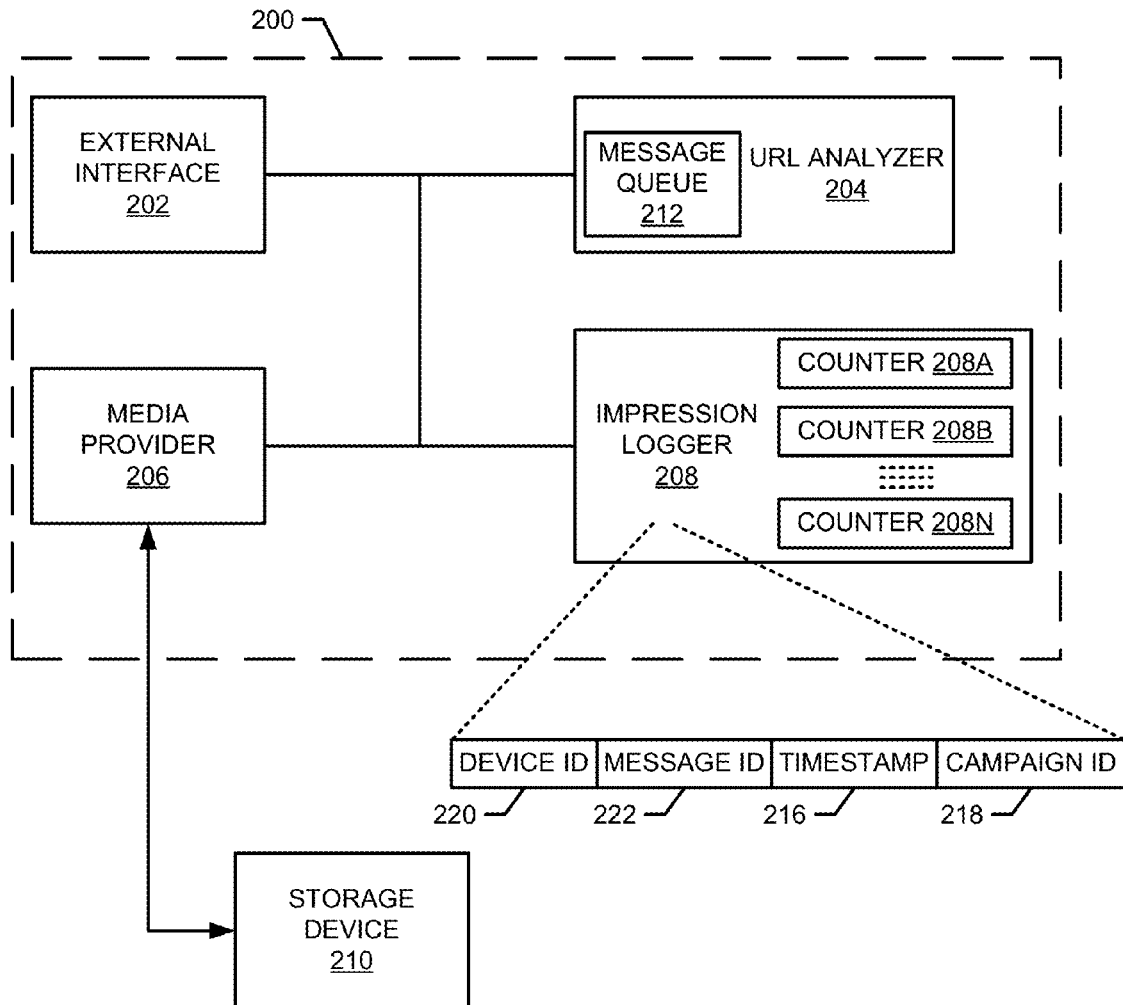

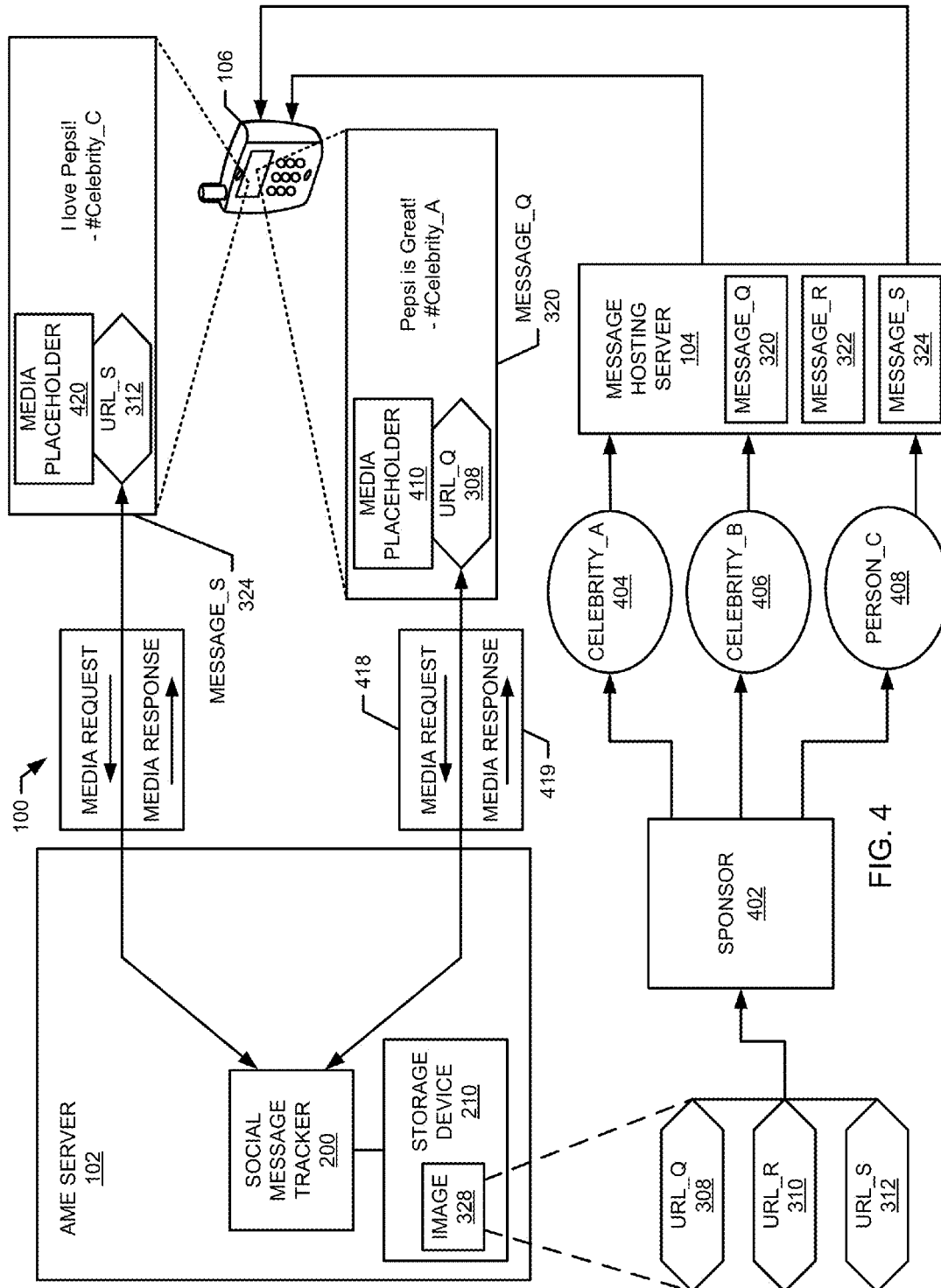


FIG. 2

300 

MEDIA UNIFORM RESOURCE LOCATOR	SOCIAL MEDIA MESSAGE	SPONSORED MEDIA	MESSAGE SENDER
URL_X 118	MESSAGE_X 114a	IMAGE_1 112	CELEBRITY_D 504
URL_Y 304	MESSAGE_Y 316		CELEBRITY_D 504
URL_Z 306	MESSAGE_Z 318		CELEBRITY_D 504
URL_Q 308	MESSAGE_Q 320	IMAGE_2 328	CELEBRITY_A 404
URL_R 310	MESSAGE_R 322		CELEBRITY_B 406
URL_S 312	MESSAGE_S 324		PERSON_C 408
URL_L 330	MESSAGE_L 336	AUDIO_1 342	PERSON_E 344
URL_M 332	MESSAGE_M 338		PERSON_E 344
URL_N 334	MESSAGE_N 340		CELEBRITY_F 346
URL_O 348	MESSAGE_T 354	VIDEO_1 360	CELEBRITY_G 366
URL_P 350	MESSAGE_U 356	VIDEO_2 362	CELEBRITY_H 368
URL_Q 352	MESSAGE_W 358	VIDEO_3 364	CELEBRITY_H 368

FIG. 3



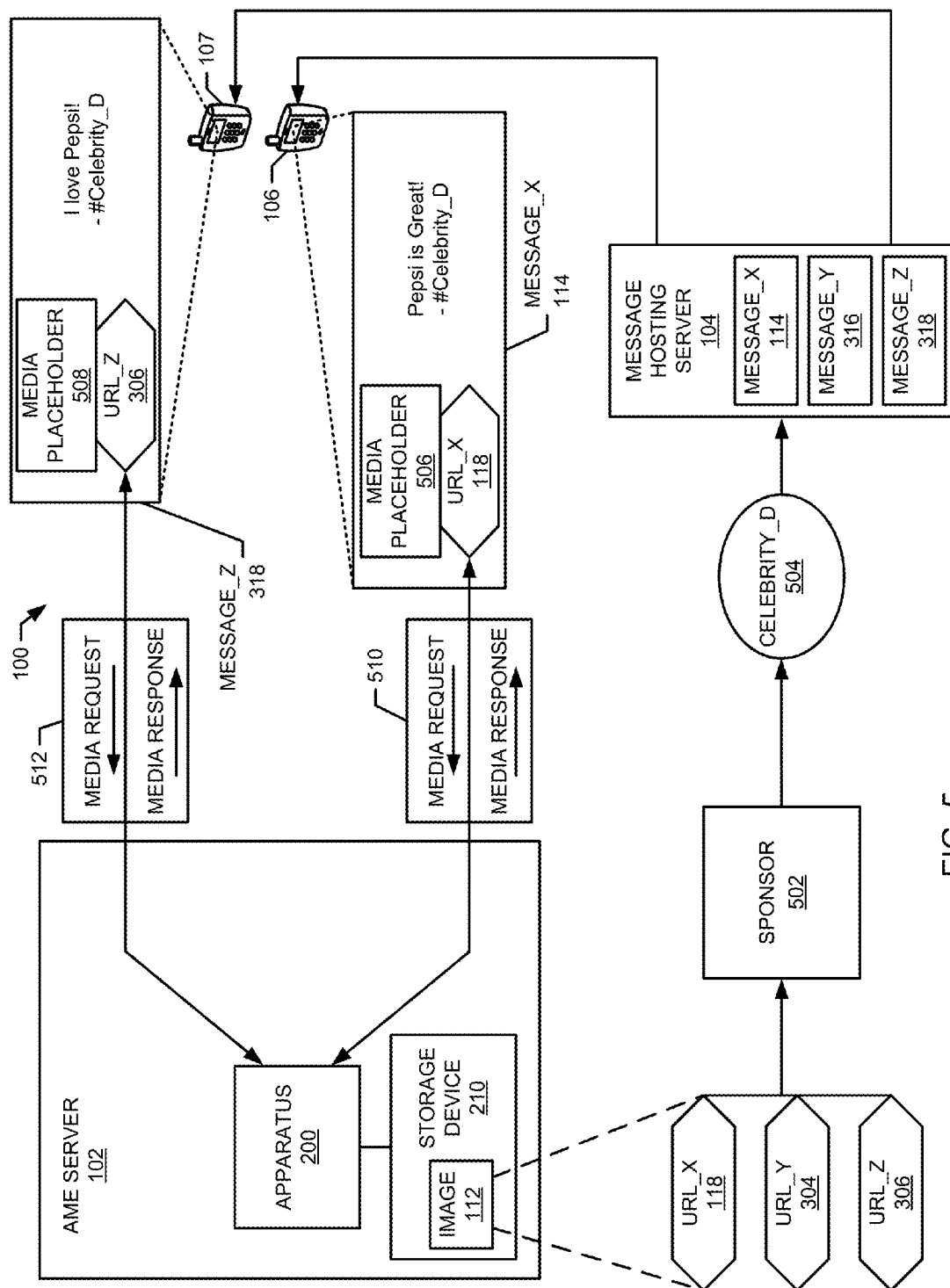


FIG. 5

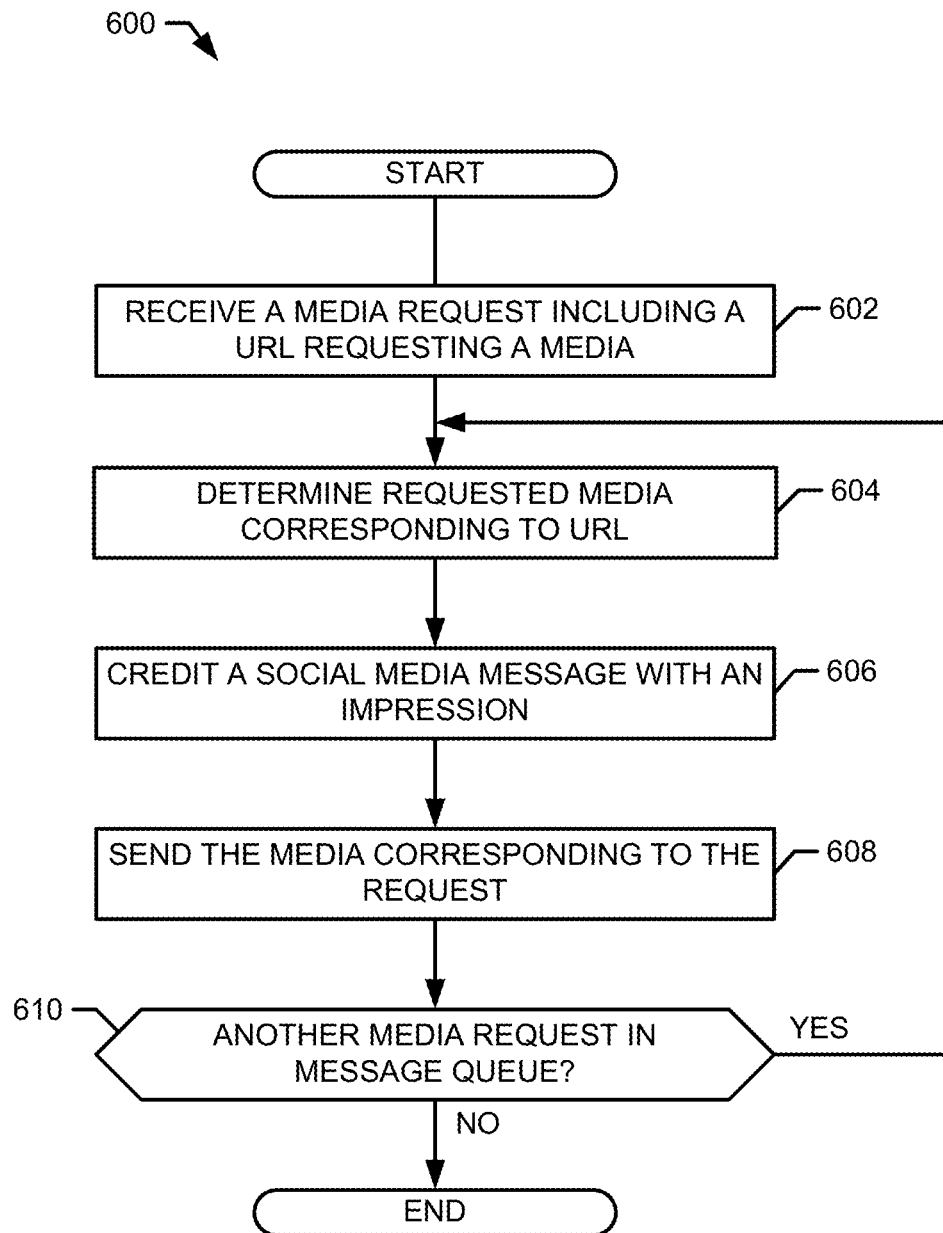


FIG. 6

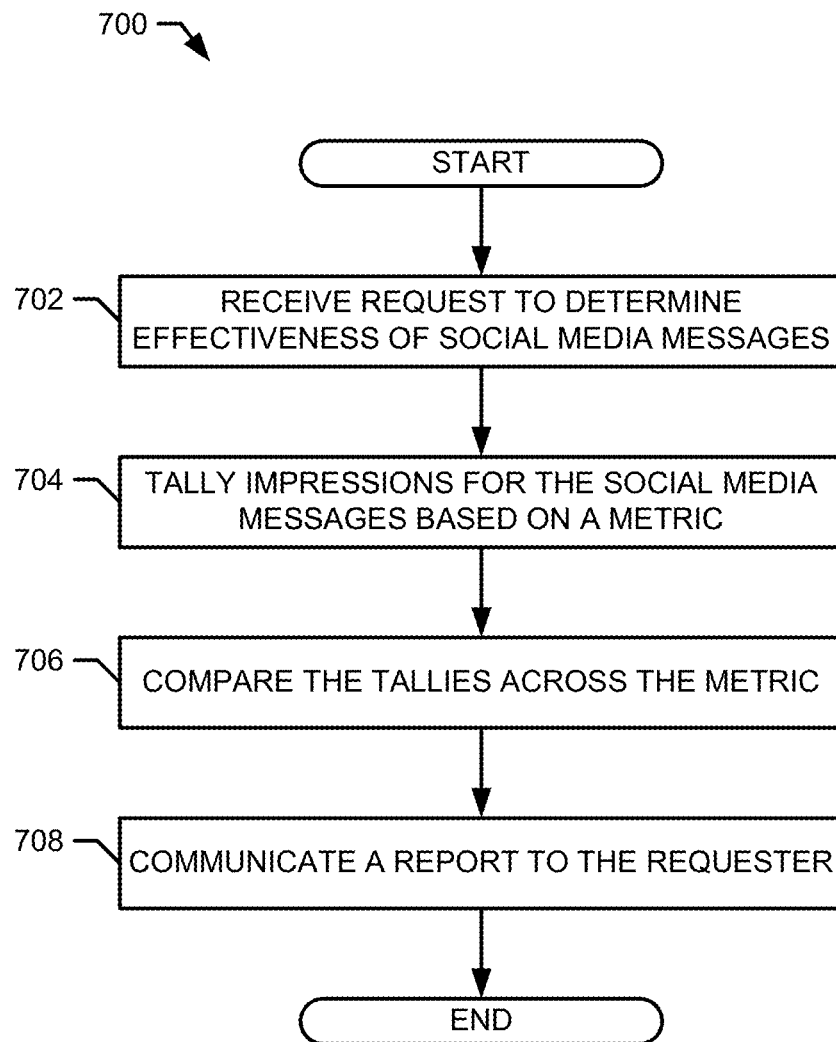


FIG. 7

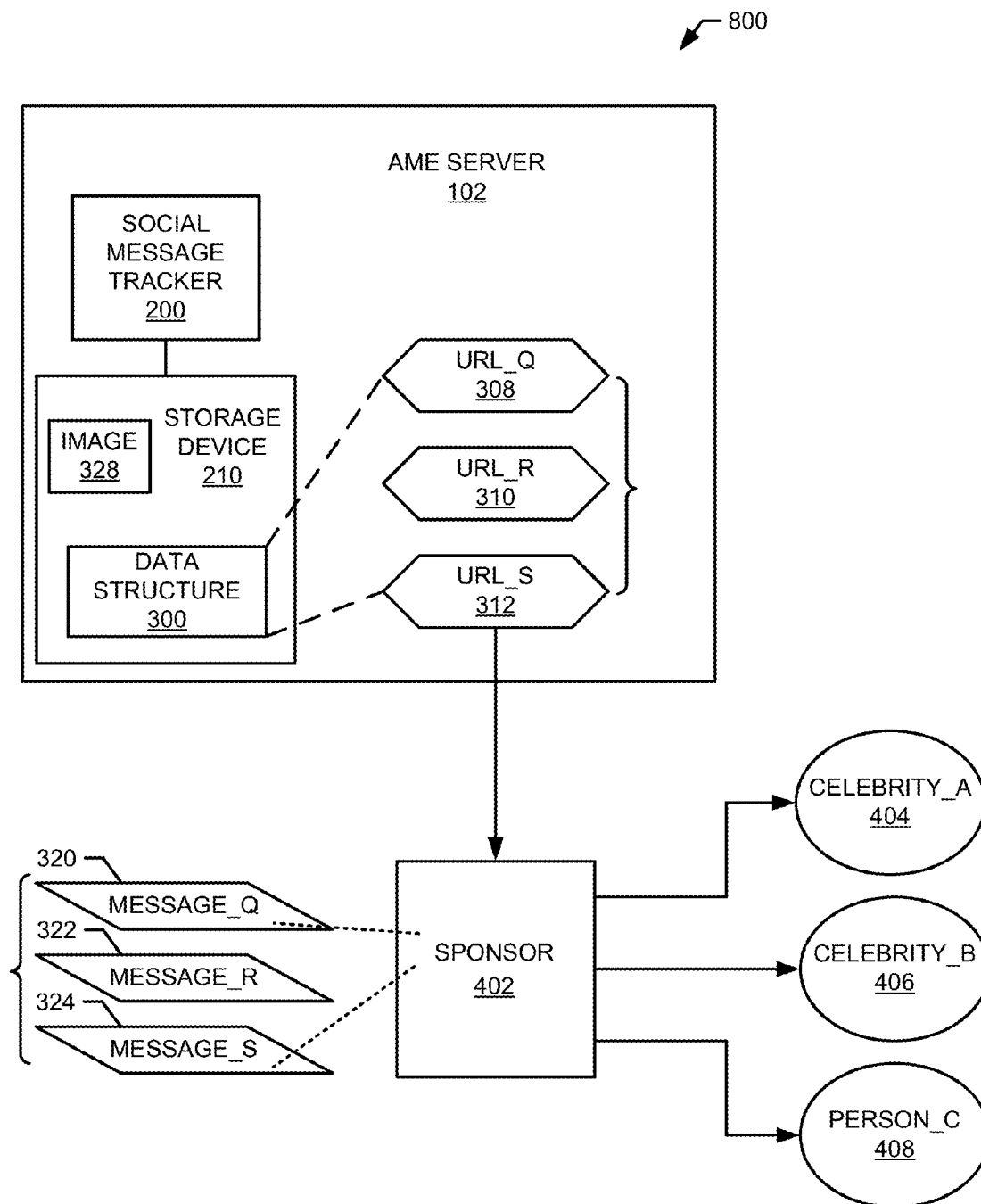


FIG. 8

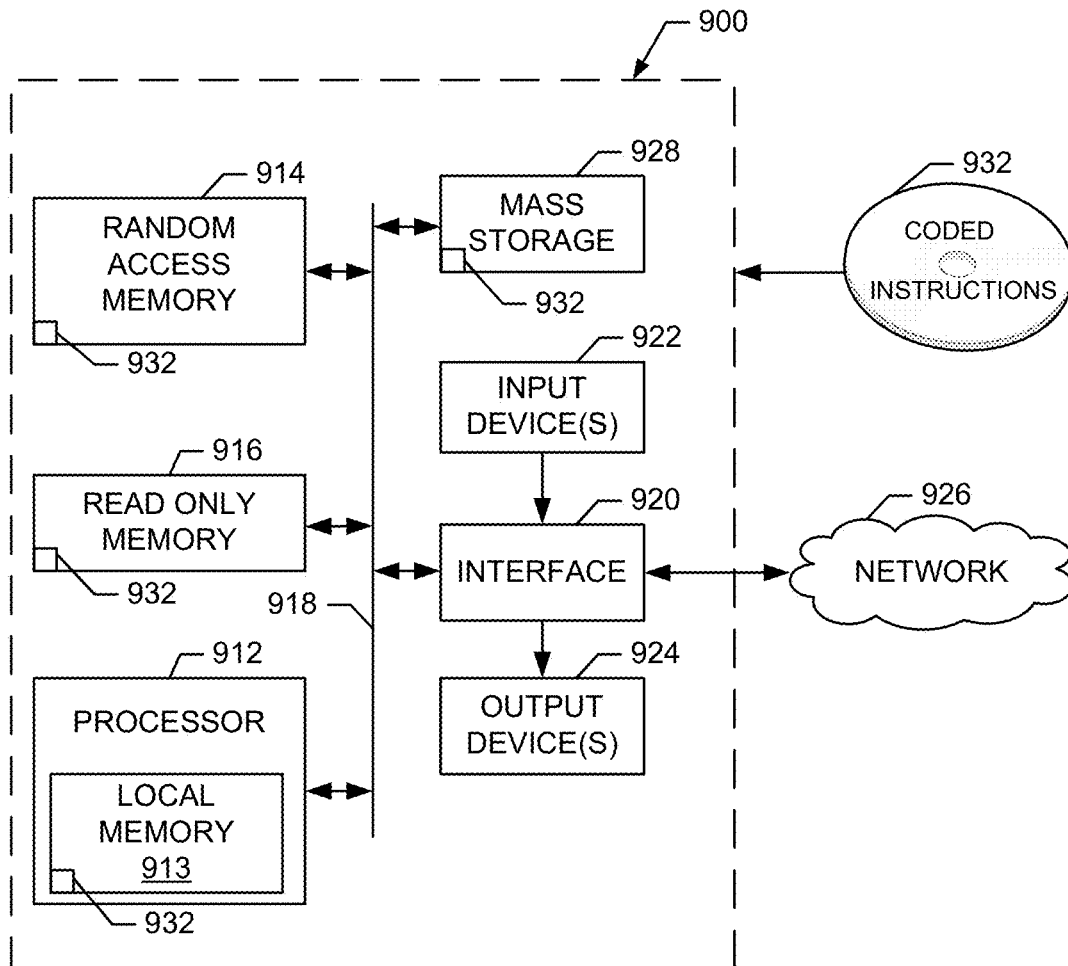


FIG. 9

1

METHODS AND APPARATUS TO MONITOR IMPRESSIONS OF SOCIAL MEDIA MESSAGES

FIELD OF THE DISCLOSURE

This disclosure relates generally to audience measurement, and, more particularly, to methods and apparatus to monitor impressions of social media messages.

BACKGROUND

Online social messaging services enable users to send social media messages to many users at once. In some examples, such social media messages are used to disseminate advertisements to a mass audience.

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is an illustration of an example environment in which examples disclosed herein may be implemented to monitor impressions of social media messages.

FIG. 2 illustrates an example social message tracker that may be used to log impressions for social media messages.

FIG. 3 illustrates an example table that may be used to map corresponding uniform resource locators, social media messages, and media files.

FIG. 4 is an example communication flow diagram illustrating monitoring of impressions of social media messages in the example environment of FIG. 1.

FIG. 5 is another example communication flow diagram illustrating monitoring of impressions of social media messages in the example environment of FIG. 1.

FIG. 6 is a flowchart representative of example machine readable instructions that may be executed to log an impression for a social media message.

FIG. 7 is a flowchart representative of example machine readable instructions that may be executed to determine an effectiveness of a media campaign.

FIG. 8 is an example communication flow diagram illustrating monitoring of impressions of social media messages in the example environment of FIG. 1.

FIG. 9 is a block diagram of an example processing platform capable of executing the example machine readable instructions of FIG. 6 to implement the example social message tracker of FIG. 2.

DETAILED DESCRIPTION

Social messaging has become a widely used medium in which users disseminate and receive information. Online social messaging services (such as Facebook or Twitter) enable users to send social media messages or instant messages to many users at once. A social media message may include links (e.g., uniform resource locators (URLs) to content available on the Internet. A browser or messaging client retrieves the external content of the social media message by following the links (e.g., by sending a hypertext transfer protocol (HTTP) request to a URL specified in the message). The content retrieved by the URL(s) may include one or more different types of media such as text, images, audio and/or video. The message is constructed from the retrieved content and is then displayed by a client device. Some social messaging services enable users to “follow” other users (e.g., subscribe to receive messages sent by select users (e.g., via the Twitter® service)). For example, a user following (or subscribed to) a celebrity in the Twitter® service may receive

2

indications via a client application (e.g., the TweetDeck® client application or any other social media messaging client application) executing on a client device when the celebrity sends or posts a social media message.

Social media messages may be used to convey many different types of information. In some examples, sponsored social media messages are used to convey information about a product or service. For example, a message sender may convey a social media message indicating that the message sender is eating at a certain restaurant. In other examples, social media messages are used to disseminate advertisements to a mass audience. For example, a sponsored social media message is a social media message for which a person (e.g., a celebrity or other person who is well known in the general population and/or well known within one or more sub-populations) is paid to send. Such sponsored social media messages are sent to followers and advertise, endorse, or otherwise convey a message in support of a product, a service, a company, etc. of the person or entity paying (or sponsoring) the message sender to send the sponsored social media message.

Monitoring impressions of advertisements, endorsements, or other messages delivered via social media messages is useful for generating impression statistics (e.g., reach and/or frequency) of the advertisements, endorsements, and/or other messages. In some examples disclosed herein, monitored social media messages are configured to be rendered (e.g., displayed or otherwise presented) with media (e.g., visual images, video, audio, text, etc.) and/or links (e.g., URLs) to such media that is served by one or more servers. End user devices reconstruct social media messages for presentation to users by retrieving the external media components from one or more servers. Examples disclosed herein monitor impressions to social media messages by tracking when media is requested (e.g., via one or more HTTP request messages) from server(s). To track such network requests for media from client devices (e.g., end user devices), an audience measurement entity (AME) server is used in disclosed examples to host the media, and to serve the media to the requesting client device(s). To detect instances of rendered social media messages, a different uniform resource locator (URL) is assigned to different social media messages (or component(s) thereof). When a client device receives a social media message sent by a message sender, the client device will send one or more requests to the AME server for corresponding media using the URL (uniform resource locator) assigned to the media. The AME server increments a corresponding counter every time it serves media for a corresponding one of the URLs. In this manner, the AME server uses the assigned URL as a unique identifier to determine which social media message should be credited with an impression.

For example, if a manufacturer elects to be a sponsor of messages sent by a recording artist, the manufacturer (or sponsor) enters into an agreement with the recording artist (e.g., a sender of one or more sponsored messages), in which the recording artist agrees to send one or more different social media messages promoting the manufacturer and/or its products. If the manufacturer sponsors three distinct social media messages (e.g., messages A, B and C), the manufacturer may want to compare the performances of the three social media messages (e.g., messages A, B and C) to one another and/or to other social media messages and/or to an expected or desired performance (e.g., message reach and/or frequency) of the three sponsored social media messages (e.g., messages A, B and C). In some examples, the AME server (or a third-party server contracted by the AME) hosts media that corresponds to an object (e.g., an avatar, text, audio or visual image) to be

presented with each of the three social media messages A, B and C. In such examples, the AME creates different URLs for use in retrieving the media when the three different social media messages are being rendered by a client device. In such examples, the manufacturer assigns (e.g., embeds) each of the URLs to a different, respective one of the three social media messages A, B and C. When the recording artist sends his/her followers the social media messages A, B, C including their respective URLs, receiving user devices that open or otherwise access the message will retrieve the media using the corresponding URL embedded in the message being accessed. In particular, the receiving devices (e.g., client devices) send HTTP requests for the media using the URLs received in the social media messages. When the AME server receives a request for the media, it identifies which URL is being used to make the request and awards an impression credit to a corresponding one of the social media messages (e.g., by incrementing a corresponding counter) based on the identified URL. In this manner, as the AME server credits (or logs) impressions for respective ones of the URLs used for image requests. Because each URL is uniquely associated with a respective one of the social media messages A, B or C, the URL logs/counts reflect the number of impressions of each respective message A, B or C. The aggregate impression counts can then be used to track total impressions, reach, and/or frequency of impressions for each social media message A, B, C.

Examples disclosed herein may be used to measure audience exposure and/or interaction with advertisements, endorsements, and/or other information in social media messages and/or similar services accessed by users using service-specific applications (e.g., the TweetDeck® application) and/or web browsers. Service-specific applications (e.g., client applications for the Twitter® service) may be used on mobile devices (e.g., mobile phones, tablets, smart watches, etc.) or desktop computers and do not require use of a web browser. In some examples, techniques disclosed herein are particularly useful for non-web browser user interfaces. For example, a user may access social media messages via a messaging client application installed on a mobile device or other computing device rather than through a web browser. Although examples disclosed herein are described in connection with non-browser based messaging client applications that render social media messages, disclosed techniques may also be used in connection with browser-based interfaces used to present social media messages. Media files referred to in hypertext markup language (HTML) documents or web pages are not necessarily limited to visual images (e.g., files with file type extensions such as .bmp, .gif, .jpg, etc.) may be visual images, text, audio, moving pictures, static images, etc.

FIG. 1 is an illustration of an example environment 100 in which examples disclosed herein may be implemented to monitor impressions of social media messages. The example environment 100 of FIG. 1 includes an audience measurement entity (AME) server 102, a message hosting server 104 and a client device 106. In some examples, the AME server 102 is implemented using multiple devices and/or the message hosting server 104 is implemented using multiple devices. For example, the AME server 102 and/or the message hosting server 104 may include disk arrays or multiple workstations (e.g., desktop computers, workstation servers, laptops, etc.) in communication with one another. In the illustrated example, the AME server 102 is in communication with the message hosting server 104 and/or the client device 106 via one or more wired and/or wireless networks represented by network 108. Example network 108 may be implemented using any suitable wired and/or wireless network(s)

including, for example, one or more data buses, one or more Local Area Networks (LANs), one or more wireless LANs, one or more cellular networks, the Internet, etc. As used herein, the phrase “in communication,” including variances thereof, encompasses direct communication and/or indirect communication through one or more intermediary components and does not require direct physical (e.g., wired) communication.

In the illustrated example, the client device 106 is used to receive, reconstruct and present social media messages. For example, a user following a message sender (e.g., a celebrity) may desire to read all social media messages conveyed by the message sender. In some examples, the user executes a non-browser based application on the client device 106 to request (e.g., via an HTTP request) from, for example, the message hosting server 104, all social media messages conveyed by the message sender.

The client device 106 renders or reconstructs any social media messages (e.g., an example message (MSG) 114a, 114b) returned by the message hosting server 104. In the example of FIG. 1, the messages 114a and 114b are the same message at two different points in time. Message 114a is the message prior to being rendered on the client device 106. Message 114b is the message after rendering.

As described above, some social media messages may be sponsored. Some such social media messages may include only text. Some social media messages may include embedded media or links to external media in addition to, or instead of, text. In the illustrated example, the client device 106 requests and receives the example social media message 114a, or the social media message 114a is pushed to the client device 106 by, for example, the message hosting server 104. In the illustrated example, the client device 106 renders the message 114b with corresponding text and an image 112. For example, the text may indicate that the celebrity enjoys a sponsor's product, or it may convey a slogan associated with the product. The image may be a logo identifying the sponsor or product. In the illustrated example, the image 112 is an avatar image (e.g., a logo or other image accompanying a social media message) that is displayed along with the social media message 114b. However, examples disclosed herein may be used in connection with other types of media in social media messages including, for example, video, audio, text, streaming media, etc.

To enable tracking impressions of the social media message, the example social media message 114a of FIG. 1 includes a media placeholder 116 rather than the image 112 itself when the social media message 114b is sent by the message hosting server 104. In the illustrated example, the AME server 102 hosts the image 112, and the media placeholder 116 includes a uniform resource locator (URL) 118 usable to retrieve the image 112 from the AME server 102. In the illustrated example, to render the social media message 114a, the client device 106 sends a media request 120 for the image 112 to, for example, the AME server 102. In the illustrated example, the media request 120 includes the URL 118. In some examples, the media request 120 includes a device identifier. For example, the media request 120 may include a Media Access Control (MAC) address, an Internet Protocol (IP) address, etc.). The example AME server 102 may use the device identifier to track device exposures. The client device 106 displays or presents the social media message 114b and the image 112 (in place of the placeholder 116) when the AME server 102 serves or returns the image 112.

In the illustrated example, when a message sender (e.g., a celebrity) composes a social media message 122, that message 122 is sent to the message hosting server 104. The

5

example message hosting server **104** hosts social media messages **122** that are subsequently sent to client devices, such as the example client device **106**. In the illustrated example, the message hosting server **104** hosts sponsored social media messages **122a** and non-sponsored social media messages **122b**. In the illustrated example, sponsored social media messages **122a** stored at the message hosting server **104** include a text portion and a media portion. The message hosting server **104** stores the text portion and corresponding media placeholders (e.g., similar to the media placeholder **116**). As a result, the message hosting server **104** conserves memory space by storing placeholders for media rather than the media itself. In the illustrated example, the message hosting server **104** serves sponsored social media messages **122a** and non-sponsored social media messages **122b** in the same manner. For example, the message hosting server **104** processes a request for a social media message **122** similarly regardless of whether the social media message **122** is a sponsored social media message **122a** or a non-sponsored social media message **122b**. However, some social media messages (e.g., the social media messages **114a** and **122a**) include a URL (e.g., the URL **118**) used by the AME server **102** to track impressions of the social media messages **114a**, **122a**.

In the illustrated example, the AME server **102** hosts media for presenting with social media messages **114a**, **122a**. For example, the AME server **102** of the illustrated example includes a media database that stores image files or other types of media files. Additionally or alternatively, the AME server **102** may be in communication with a geographically separate media database (e.g., a server of a third-party contracted by the AME) that hosts the image or other media files. In such examples, the AME server **102** retrieves images files (or other media files) from the separate media database to serve the media to the requesting devices. Alternatively, the separate media database may be provided with a server to serve the hosted media directly to the requesting devices.

The example AME server **102** of the illustrated example operates to track impressions of social media messages **114a** and **122a**. For example, to reconstruct or render the social media message **114a**, the client device **106** uses the URL **118** corresponding to the media placeholder **116** to request the image **112**. Thus, the AME server **102** receives the media request **120** for the image **112** from the client device **106**. Using the URL **118** in the media request **120**, the AME server **102** identifies the image **112** and the corresponding social media message **114a**. The AME server **102** serves the image **112** to the requesting device (e.g., the client device **106**). In addition, the AME server **102** credits (or logs) an impression of the social media message **114a** based on the received URL **118**. In this manner, the AME server **102** tracks total impressions and frequency of impressions for social media messages based on the URLs used by received media requests. In some examples, the URL may be for an element that is not displayed (e.g., a clear pixel) and, thus, the image file returned by the AME server **102** may not be seen by the end user but may still function to identify the corresponding social media message.

In some examples, multiple, different URLs may correspond to the same media hosted at the AME server **102**. In such examples, the AME server **102** returns the same media when any of the associated media placeholder(s) is received. In some examples, a sponsor or advertiser may present the same embedded media (e.g., a same logo or other identifying image or media) across multiple sponsored social media messages to create uniformity and common identity across the multiple social media messages. Although media may be the same across multiple sponsored social media messages that

6

are sent, assigning different URLs for the embedded media to the different messages as disclosed herein enables the AME server **102** to identify which social media message(s) to credit with impression(s) when media request(s) are received using different URLs. For example, an advertiser may produce an advertising campaign with three different social media messages A, B and C. Each of the three different social media messages A, B, C may include a unique media placeholder, but each of the three media placeholders may be associated with the same image, such as a logo of the sponsor. While the illustrated example describes one image associated with three different URLs, it is also possible for a single image to be associated with any number of URLs. For example, a sponsor celebrating its 100th anniversary may have multiple different social media messages with different slogans and/or logos from the past. As a result, one image may be associated with one or more different URLs. In such examples, each of three different social media messages A, B and C sent by the same or different senders may be assigned a different image or media with a corresponding different URL. In other examples, the social media message may be sent through multiple, different spokespersons (Celebrity A, Celebrity B and Person C). The same media/image can be used by each spokesperson but the media of each message is retrieved by a different URL to enable tracking the effectiveness of different spokespersons.

FIG. 2 illustrates an example social message tracker **200** that may be used to log impressions for social media messages (e.g., the messages **114a** and **122a** of FIG. 1). In the illustrated example, the social message tracker **200** includes an example external interface **202**, an example URL analyzer **204**, an example media provider **206** and an example impression logger **208**. In the illustrated example, the social message tracker **200** is in communication with an example storage device **210** to store media. In some examples, the social message tracker **200** is in communication with the storage device **210** via one or more networks and/or local communication interfaces. In some examples, the storage device **210** is local to the social message tracker **200** and/or integrated therein. In some examples, the social message tracker **200** is included in the audience measurement entity (AME) **102** of FIG. 1. In other examples, the social message tracker **200** is separate from the AME server **102** and in communication with the AME server **102** via, for example, the Internet and/or a local network.

While an example manner of implementing the social message tracker **200** is illustrated in FIG. 2, one or more of the elements, processes and/or devices illustrated in FIG. 2 may be combined, divided, re-arranged, omitted, eliminated and/or implemented in any other way. Further, the example external interface **202**, the example URL analyzer **204**, the example media provider **206**, the example impression logger **208**, the example storage device **210**, the example message queue **212** and/or, more generally, the example social message tracker **200** of FIG. 2 may be implemented by hardware, software, firmware and/or any combination of hardware, software and/or firmware. Thus, for example, any of the example external interface **202**, the example URL analyzer **204**, the example media provider **206**, the example impression logger **208**, the example storage device **210**, the example message queue **212** and/or, more generally, the example social message tracker **200** of FIG. 2 could be implemented by one or more circuit(s), programmable processor(s), application specific integrated circuit(s) (ASIC(s)), programmable logic device(s) (PLD(s)) and/or field programmable logic device(s) (FPLD(s)), etc. When any of the apparatus or system claims of this patent are read to cover a purely software and/or

firmware implementation, at least one of the example external interface **202**, the example URL analyzer **204**, the example media provider **206**, the example impression logger **208**, the example storage device **210** and/or the example message queue **212** are hereby expressly defined to include a tangible computer readable storage device or storage disk such as a memory, DVD, CD, Blu-ray storing the software and/or firmware. Further still, the example social message tracker **200** of FIG. **2** may include one or more elements, processes and/or devices in addition to, or instead of, those illustrated in FIG. **2**, and/or may include more than one of any or all of the illustrated elements, processes and devices.

In the illustrated example, the social message tracker **200** is provided with the external interface **202** to exchange communications with client devices (e.g., the client device **106** of FIG. **1**). For example, the external interface **202** receives the media request **120** (FIG. **1**) from the example client device **106** (FIG. **1**), and provides the media request **120** to the URL analyzer **204**. In some examples, the external interface **202** may perform additional processing to provide information to the URL analyzer **204**. For example, the media request **120** received by the external interface **202** may be encoded using a different protocol (e.g., HTTP, simple object access protocol (SOAP), etc.) than what the URL analyzer **204** is configured to process. In some such examples, the external interface **202** decodes or translates the received media request **120** before providing the media request **120** to the URL analyzer **204**. In the illustrated example, the example external interface **202** is also provided to send the requested media (e.g., the image **112** of FIG. **1**) to the requesting device (e.g., the example client device **106**) when the media is identified by the URL analyzer **204** as described below.

In the illustrated example, the URL analyzer **204** analyzes the URL **118** (FIG. **1**) in the media request **120** (FIG. **1**) received from the external interface **202**. Using the URL **118**, the URL analyzer **204** determines that the media request **120** corresponds to a particular sponsored social media message (e.g., message **114a**, **122a**). In some examples, the URL analyzer **204** may use a lookup table to determine the social media message (e.g., message **114a**, **122a**) to which the media request **120** corresponds. However, other methods to determine that the received media request **120** arises from an impression of a specific sponsored social media message (e.g., message **114a**, **122a**) at a user device (e.g., the client device **106**) may additionally or alternatively be used. In illustrated examples disclosed herein, the URL analyzer **204** also uses the URL **118** to determine which media (e.g., the image **112** of FIG. **1**) is being requested by the media request **120**. In other examples, the media request **120** may include other information (e.g., one or more image identifiers, one or more image filenames, etc.) specifying the media (e.g., the image **112**) being requested by the media request **120**. An example lookup table data structure that may be used by the URL analyzer **204** to identify the requested image **112** is described below in connection with FIG. **3**. In some examples, the URL analyzer **204** includes an example message queue **212** to store the message requests as they are received from the example external interface **202**. In some examples, the URL analyzer **204** analyzes the message requests stored in the message queue **212** in the same order received from the external interface **202** (e.g., first-in, first-out).

To provide media (e.g., image files, visual images, audio, text, etc.) in response to requests from client devices, the example social message tracker **200** is provided with the media provider **206**. In the illustrated example, the media provider **206** receives a media identifier from the example

URL analyzer **204** and/or analyzes information in the media request **120** specifying media (e.g., the image **112**) being requested. The example media provider **206** uses the media identifier and/or other information (e.g., an image identifier, an image filename, etc.) from the media request **120** to locate the requested media in a media database (e.g., stored in the example storage device **210**). In some examples, the storage device **210** is separate from but local to the example social message tracker **200** (e.g., in communication with the media provider **206** via local interfaces such as Universal Serial Bus (USB), FireWire, Small Computer System Interface (SCSI), etc.). In other examples, the storage device **210** is located at an off-site location and communicates with the media provider **206** over long distances via, for example, Ethernet, internet Small Computer System Interface (iSCSI), optical and/or fiber channels, etc. In some examples, the requested media may be hosted on a third-party server or network. For example, the requested media may be hosted on a content delivery network. The example media provider **206** then provides the requested media to the example external interface **202**.

In the illustrated example, the impression logger **208** credits (or logs) impressions to social media messages based on indications received from the URL analyzer **204**. For example, the URL analyzer **204** may send a message to the impression logger **208** instructing the impression logger **208** to increment a specific counter **208a**, **208b**, or **208n** of a corresponding identified social media message. The message may reference the counter to be incremented in any desired (or suitable) fashion (e.g., by sending an address of the counter). Alternatively, the URL analyzer **204** may simply list the corresponding URL in a data structure or it may tabulate all the URLs in a single data structure with corresponding memory addresses of the counters to be incremented for each URL. In some examples, the impression logger **208** appends and/or prepends additional information while crediting social media messages. In some examples, the impression logger **208** appends a message identifier **222** (e.g., a message ID) indicating the example social media message. In some examples, the impression logger **208** appends a timestamp **216** indicating the date and/or time the example social message tracker **200** received a request for corresponding media. In some examples, the impression logger **208** appends a campaign identifier **218** (e.g., a campaign ID) indicating which advertising campaign includes the social media message. In some examples, the impression logger **208** periodically and/or aperiodically communicates the aggregate impression counts for each social media message to a corresponding sponsor. Thus, the sponsor may use the aggregate impression counts to track total impressions and/or frequency of impressions for each sponsored social media message.

In some examples, information regarding the user is collected from the requesting client device (e.g., the example client device **106** of FIG. **1**) via, for example, media requests (e.g., the media request **120** of FIG. **1**). In some examples, this information is used to develop demographic (or census) information regarding the users of client devices requesting the sponsored social media messages. For example, when a client device requests media from the AME server **102**, the client device includes a device identifier **220** such as an IP address in the media request so that the requested media is served back to the requesting client device. For devices with static public IP addresses, the IP address can be used to retrieve demographic information in examples in which such users have previously provided such demographic information. For example, users may agree to participate in market research panels or audience member panels, and provide demographic

information that the AME stores in association with public IP addresses of those users. In some instances, a mobile device such as the example client device **106** changes IP addresses several times throughout the day. As a result, the IP address may not be used, in such instances, to identify the exact user. However, the IP address can be used to identify general geographic locations of the user. Thus, an analysis of the logged impressions may indicate that certain social media messages are more effective in reaching more people in certain parts of the country than in others. In addition, the logged impressions may indicate that users of client devices in certain cities are more responsive to social media messages conveyed by some messages senders and not others. In some examples, the device identifier **220** may additionally or alternatively identify what kind of a device is requesting the media. Other demographic information regarding the client device or the user may also be gathered using any other suitable information included in a message request.

In some examples, a client device may include a full-capabilities web browser. Such web browsers enable cookies (e.g., HTTP cookies, web cookies, browser cookies, etc.) to be downloaded by the client device. These cookies may then gather information about the user as the user continues to browse the Internet via the web browser. For example, a cookie may be used to store information regarding which web pages were accessed, how often these pages were accessed, whether the user engages in a login process or is still logged in, etc. In some examples, the cookies are periodically or aperiodically transmitted to the AME server **102**. In some examples, the AME server **102** may map the cookies to demographic information of the user and/or other information identifying the user. For example, the cookies may be mapped to census information including the demographics of the users.

In some examples, the requested media may be hosted by a third-party. For example, the requested media file may be hosted on a content delivery network. In such a network, media files are distributed amongst several local nodes connected by the content delivery network. In some such examples, the AME server **102** periodically or aperiodically retrieves impressions logs from the content delivery network.

FIG. 3 illustrates an example data structure **300** that maps URLs, social media messages and media. In the illustrated example, each URL corresponds to a different, respective social media message. For example, an example URL (URL_X) **118** (e.g., the example URL **118** of FIG. 1) corresponds to an example message (MESSAGE_X) **114a** (e.g., the example message **114a**, **114b** of FIG. 1), an example URL (URL_Y) **304** corresponds to an example message (MESSAGE_Y) **316**, etc. However, in the illustrated example, multiple URLs in the data structure **300** correspond to a same media (e.g., a same image file, a same audio file, a same visual image file, etc.). For example, an example image (IMAGE_1) **112** (e.g., the example image **112** of FIG. 1) corresponds to all of the URL (URL_X) **118**, the URL (URL_Y) **304** and an example URL (URL_Z) **306**. In the illustrated example, an example URL (URL_Q) **308**, an example URL (URL_R) **310**, and an example URL (URL_S) **312** correspond to an example image (IMAGE_2) **328**. However, each of the URLs **308**, **310** and **312** corresponds to a different social media message (e.g., an example message (MESSAGE_Q) **320**, an example message (MESSAGE_R) **322** or an example message (MESSAGE_S) **324**). In the illustrated example, an example URL (URL_L) **330**, an example URL (URL_M) **332**, and example URL (URL_N) **334** correspond to an example audio file denoted as AUDIO_1 **342**. However, each of the URLs **330**, **332** and **334** corresponds to a different

social media message (e.g., an example message (MESSAGE_L) **336**, an example message (MESSAGE_M) **338** or an example message (MESSAGE_N) **340**). In the illustrated example, the URL analyzer **204** (FIG. 2) uses the URL **118** for a received media request (e.g., the media request **120** of FIG. 1) to inform the example media provider **206** (FIG. 2) of the corresponding image **112**. In addition, the URL analyzer **204** informs the example impression logger **208** (FIG. 2) of the sponsored social media message **114a** to credit with an impression based on the message **114a** being associated with the URL **118** in the data structure **300**.

In some examples, copies of the sponsored media may be stored in the example data storage **210**, and each copy of the sponsored media corresponds to a different filename. For example, an example video file (VIDEO_1) **360**, an example video file (VIDEO_2) **362** and an example video file (VIDEO_3) **364** may all correspond to the same video file (e.g., they may all be copies of the same video file), but be stored in the example storage device **210** with different filenames. In other examples, each of the videos **360**, **362** and **364** may correspond to different video files. For example, the video (VIDEO_1) **360** may be a video of an example sender (Celebrity_G) **366** drinking a sponsor's beverage and the video (VIDEO_2) **362** and video (VIDEO_3) **364** may be two different videos of an example sender (Celebrity_H) **368** drinking the sponsor's beverage. Any suitable URL format may be used to distinguish the URLs from one another when used by a client device to request media. For example, the URLs **118**, **304**, **306**, **308**, **310**, **312**, **330**, **332**, **334**, **348**, **350**, **352** may be stored in the data structure **300** as short URLs (e.g., <http://a.me/vid1.mov>) or any other URL format (e.g., <http://www.amesite.com/vid1.mov>). Storing the URLs as short URLs may be beneficial in minimizing the storage space used in the example data structure **300**. In some examples, different media filenames in the URLs may be used to distinguish between different corresponding media messages. For example, a URL "<http://www.amesite.com/vid-1.mov>" may be used for the URL (URL_O) **348** corresponding to the message (MESSAGE_T) **354**, a URL "<http://www.amesite.com/vid-2.mov>" may be used for the URL (URL_P) **350** corresponding to the message (MESSAGE_U), and a URL "<http://www.amesite.com/vid-3.mov>" may be used for the URL (URL_Q) **352** corresponding to the message (MESSAGE_W). In such examples, the vid-1.mov filename corresponds to the video file (VIDEO_1) **360**, the vid-2.mov filename corresponds to the video file (VIDEO_2) **362**, and the vid-3.mov filename corresponds to the video file (VIDEO_3) **364**. In some examples, the video files **360**, **362**, **364** may be copies of the same video. Alternatively, the video files **360**, **362**, **364** may be different videos. Other sponsored media and media filename combinations may additionally or alternatively be used.

In the illustrated example of FIG. 3, each URL corresponds to one or more message senders (A, B, C, D, E, F, G, and H). For example, the URL (URL_X) **118**, the URL (URL_Y) **304** and the URL (URL_Z) **306** each correspond to an example sender (Celebrity_D) **504**, the URL (URL_Q) corresponds to an example sender (Celebrity_A) **404**, the URL (URL_L) **330** and the URL (URL_M) **332** correspond to an example sender (Person_E) **344**, etc. In some examples, the URL analyzer **204** may send a message to the impression logger **208** instructing the impression logger **208** to increment a counter corresponding to a specific message sender. The message may reference the counter to be incremented in any desired (or suitable) fashion. In some examples, the counter may indicate cumulative impressions credited to social media messages corresponding to a message sender. For example,

11

the URL analyzer 204 uses any of the URL (URL_X) 118, the URL (URL_Y) 304 and/or the URL (URL_Z) 306 from a received media request (e.g., the media request 120 of FIG. 1) to inform the example impression logger 208 to increment a counter corresponding to the sender (Celebrity_D) 504.

FIG. 8 is an example communication flow diagram to monitor impressions of social media messages in the example environment 100 of FIG. 1. In the illustrated example, the example AME server 102 provides URLs 308, 310 and 312 to an example sponsor 402 for assigning to social media messages. For example, the AME server 102 provides the sponsor 402 the example URL (URL_Q) 308 to include in the example social media message (MESSAGE_Q) 320, the example URL (URL_R) 310 to include in the example social media message (MESSAGE_R) 322, and the example URL (URL_S) 312 to include in the example social media message (MESSAGE_S) 324. In the illustrated example, the example sponsor 402 is a party that enters into agreement(s) with one or more message senders (e.g., celebrities or other well-known individuals, personalities, or entities, real or fictitious) to send social media messages (e.g., the social media messages 320, 322, 324) promoting or endorsing the sponsor, or products or services of the sponsor. In this manner, the example sponsor 402 hopes to increase exposure to or awareness for a sponsor, a product and/or a service when a contracted sender sends a sponsored social media message.

In the illustrated example, the AME server 102 generates a URL that is later included in a social media message generated by the sponsor 402 and/or the senders 404, 406, 408. Based on the preferences of the example sponsor 402, the example AME server 102 generates a URL that achieves the goals of the sponsor 402. The AME server 102 generates URLs identifying corresponding media provided by the AME server 102, and that uniquely identify corresponding social media messages. In the illustrated example, the sponsor 402 identifies the three example social media messages Q 320, R 322 and S 324 to track. According to the preferences of the sponsor 402, each of the social media messages (Q 320, R 322 and S 324) when rendered, is to include externally located media (e.g., the example image (IMAGE_2) 328 of FIG. 2). Thus, the example AME server 102 generates the example URL (URL_Q) 308, the example URL (URL_R) 310 and the example URL (URL_S) 312, each of which corresponds to the example image (IMAGE_2) 238. Additionally, each of the generated URLs Q 308, R 310 and S 312 corresponds to a different social media message. In the illustrated example, the URL (URL_Q) 308 corresponds to the example message (MESSAGE_Q) 320, the example URL (URL_R) 310 corresponds to the example message (MESSAGE_R) 322, and the example URL (URL_S) 312 corresponds to the example message (MESSAGE_S) 324.

The generated URLs Q 308, R 310 and S 312 are then stored in a lookup table, such as the example data structure 300, and used by the example social message tracker 200 when crediting a social media message with an impression. In the illustrated example, the data structure 300 is stored in the example storage device 210 of FIG. 2.

In the illustrated example, the AME server 102 provides the generated URLs (Q 308, R 310 and S 312) to the example sponsor 402 for locating in the corresponding social media messages (Q 320, R 322 and S 324). In the illustrated example of FIG. 8, the sponsor 402 contracts with three different message senders including the example sender (Celebrity_A) 404, the example sender (Celebrity_B) 406 and the example sender (PERSON_C) 408 shown in the example data structure 300 of FIG. 3. In addition, the sponsor 402 provides each message sender 404, 406, 408 with a different sponsored

12

social media message (e.g., one of the messages 320, 322, 324) including a corresponding URL (e.g., a corresponding one of the URLs 308, 310, 312) to externally located media. For example, the sponsor 402 embeds the URL (URL_Q) 308 into the social media message (MESSAGE_Q) 320 and provides the sponsored message (MESSAGE_Q) 320 to the sender (Celebrity_A) 404.

In some examples, the AME server 102 generates the messages Q 320, R 322, S 324 and embeds the URLs 308, 310, 312 into corresponding ones of the social media messages 320, 322, 324 and then provides the social media messages 320, 322, 324 including the URLs 308, 310, 312 to the sponsor 402. In other examples, the sponsor 402 provides corresponding ones of the URLs 308, 310, 312 to corresponding ones of the senders 404, 406, 408, and each of the senders 404, 406, 408 generates a corresponding one of the messages 320, 322, 324 and locates its URL 308, 310, 312 in the message 320, 322, 324. In other examples, the AME server 102 may provide the URLs 308, 310, 312 and/or the social media messages 320, 322, 324 to a third-party to further distribute or to convey the sponsored social media messages to other senders.

FIG. 4 is an example communication flow diagram to monitor impressions of social media messages in the example environment 100 of FIG. 1. In the illustrated example of FIG. 4, the sponsor 402 contracts with three different message senders including the example sender (Celebrity_A) 404, the example sender (Celebrity_B) 406 and the example sender (Person_C) 408 shown in the data structure 300 of FIG. 3. In addition, the sponsor 402 provides each message sender 404, 406 and 408 with a different sponsored social media message. For example, the sponsor 402 provides the sender (Celebrity_A) 404 with an example sponsored social media message (MESSAGE_Q) 320, and provides the sender (Person_C) 408 with an example sponsored social media message (MESSAGE_S) 324 as shown in FIG. 4 and in the data structure 300 of FIG. 3.

In the illustrated example, each social media message 320, 322 and 324 is to be presented with a same image 328. In addition to or instead of an image, social media messages may be presented with other media (e.g., text, audio, video, etc.). Using the same media 328 as shown in the illustrated examples of FIGS. 3 and 4, the sponsor 402 can maintain brand recognition across the different sponsored social media messages 320, 322 and 324. For example, the image (IMAGE_2) 328 may be an emblem or logo that identifies the sponsor 402 and/or products or services offered by the sponsor 402. In the illustrated example, the sponsor 402 desires to monitor impressions for the sponsored social media messages 320, 322 and 324. In this manner, the sponsor 402 may use the tracked impressions to determine, for example, which message senders and/or which messages are more influential in promoting products or services. Additionally, impression counts may be useful in identifying the effectiveness of certain advertising campaigns (e.g., by calculating the number of impressions per dollar spent).

In the illustrated example, when a message sender (e.g., the example sender (Celebrity_A) 404, the example sender (Celebrity_B) 406 and/or the example sender (Person_C) 408) sends a social media message (e.g., the messages 320, 322 and/or 324), the example message hosting server 104 receives, stores and distributes the social media message (e.g., to followers or subscribers of the senders 404, 406, 408).

In the illustrated example, the example client device 106 renders social media messages received from the message hosting server 104 to display or present to a user. The social

13

media messages monitored in the illustrated examples (e.g., social media messages being monitored by the example AME server 102) include links to externally located media 328 (e.g., externally stored media referenced by a URL embedded in the message). In the illustrated examples, the media 328 is retrieved by the client device 106 and embedded into the social media message when the social media message is rendered at the client device 106. Some social media messages may additionally include embedded media (e.g., images, text, audio, video, etc.) that is included in the message sent by the message hosting server 104. In the illustrated example, a sponsored social media message received by the client device 106 includes a media placeholder having a URL corresponding to externally linked media. For example, the sponsored social media message (MESSAGE_Q) 320 includes an example media placeholder 410 including an example URL (URL_Q) 308 corresponding to the example image (IMAGE_2) 328. In the illustrated example, the client device 106 requests and receives the image (IMAGE_2) 328 by sending an example media request 418 to a server URL specified by the URL (URL_Q) 308. In the illustrated example, the image (IMAGE_2) 328 is stored at the AME server 102 and the URL (URL_Q) 308 directs the media request 418 to the AME server 102.

In the illustrated example, the AME server 102 includes the example social message tracker 200 of FIG. 2 to monitor impressions of social media messages. In the illustrated example of FIG. 4, the example external interface 202 of FIG. 2 receives the media requests for the image 328. In the illustrated example, the social message tracker 200 analyzes the URL (URL_Q) 308 using a data structure, such as the example data structure 300 of FIG. 3, to find a corresponding image and a corresponding social media message. For example, when the example URL analyzer 204 of the social message tracker 200 receives a media request addressed to the example URL (URL_Q) 308, the URL analyzer 204 informs the example media provider 206 of the corresponding image (IMAGE_2) 328. In the illustrated example, the media provider 206 locates the example image (IMAGE_2) 328 and retrieves the example image (IMAGE_2) 328 from a media database such as the storage device 210 of FIGS. 2 and/or 4. In some examples, the media provider 206 and/or the storage device 210 may not be included in the social message tracker 200 and/or the AME server 102 of FIG. 4. In the illustrated example, the example social message tracker 200 sends the example image (IMAGE_2) 328 to the requesting device 106 via the external interface 202 in a media response 419.

The example social message tracker 200 of the illustrated example also uses the example data structure 300 of FIG. 3 to determine which social media message to credit with an impression based on the received URL. In the illustrated example, the impression logger 208 of FIG. 2 credits the example message (MESSAGE_Q) 320 with an impression based on an indication of the URL (URL_Q) 308 received from the URL analyzer 204 by, for example, incrementing a corresponding counter (e.g., one of the counters 208 of FIG. 2). Using a similar process, the example impression logger 208 credits the message (MESSAGE_S) 324 with an impression based on an indication of the URL (URL_S) 312 received from the URL analyzer 204. In this manner, two different URLs (e.g., the example URL (URL_Q) 308 and the example URL (URL_S) 312) map to the same media (e.g., the example image (IMAGE_2) 328), but still contribute to crediting two different social media messages (e.g., the example social media message (MESSAGE_Q) 320 and the example social media message (MESSAGE_S) 324) with an impression.

14

FIG. 5 is another example communication flow diagram to monitor impressions of social media messages in the example environment 100 of FIG. 1. In the illustrated example, an example sponsor 502 enters into an agreement with a message sender to send social media messages. In the illustrated example of FIG. 5, the sponsor 502 contracts with a message sender (e.g., an example sender (Celebrity_D) 504 shown in FIG. 5 and in the data structure 300 of FIG. 3) to send three different social media messages (e.g., the example message (MESSAGE_X) 114a, the example message (MESSAGE_Y) 316 and the example message (MESSAGE_Z) 318). Each of the social media messages 114a, 316 and 318 includes a text portion and externally accessible linked media. For example, the message (MESSAGE_X) 114a includes an automatically activatable link to the image (IMAGE_1) 112. In the illustrated example, the example sender (Celebrity_D) 504 sends the example message (MESSAGE_X) 114a, the example message (MESSAGE_Y) 316 and the example message (MESSAGE_Z) 318, which are received, stored/hosted and distributed by the example message hosting server 104.

In the illustrated example, the social media messages 118 and 318 are sent from the message hosting server 104 to example client devices 106 and 107 without the image (IMAGE_1) 112, but instead include an automatically activatable link to the image 112. In the illustrated example, the example message hosting server 104 sends to the client device 106 the example message (MESSAGE_X) 114a including an example media placeholder 506 (including the example URL (URL_X) 118), and sends to the example client device 107 the example message (MESSAGE_Z) 318 including an example media placeholder 508 (including the example URL (URL_Z) 306).

In response to accessing the message (MESSAGE_X) 114a, the client device 106 sends an example media request 510 addressed to the example URL (URL_X) 118, which directs the request 510 to the example AME server 102 to request the image (IMAGE_1) 112. In a similar manner, in response to accessing the message (MESSAGE_Z) 318, the client device 107 sends an example media request 512 addressed to the example URL (URL_Z) 306, which directs the media request 512 to the example AME server 102 requesting the same image (IMAGE_1) 112.

In the illustrated example, the external interface 202 of FIG. 2 receives media requests from client devices requesting media to be presented with social media messages. In the illustrated example, the social message tracker 200 identifies images and social media messages corresponding to the URLs to which media requests are addressed. For example, the social message tracker 200 may use the example data structure 300 of FIG. 3 to determine a requested image and a social media message corresponding to a URL to which a received media request was addressed. For example, the social message tracker 200 looks up the corresponding social media message (MESSAGE_X) 114a for the URL (URL_X) 118, and looks up the corresponding social media message (MESSAGE_Z) 318 for the URL (URL_Z) 306. As a result, the social message tracker 200 credits the messages 114a and 318 with corresponding impressions by, for example, incrementing a corresponding counter (e.g., one of the counters 208 of FIG. 2). In this manner, the AME server 102 collects impressions of social media messages.

In the illustrated example, after determining that the media request 510 is requesting the image 112 based on being addressed to the URL 118, the social message tracker 200 sends the requested image (IMAGE_1) 112 to the example client device 106 to render the social media message (MES-

15

SAGE_X) **114**. Similarly, the social message tracker **200** selects the image **112** for the client device **107** based on the media request **512** being addressed to the URL (URL_Z) **306**, and sends the image **112** to the example client device **107** to render the social media message (MESSAGE_Z) **318**.

Flowchart representative of example machine readable instructions for implementing the social message tracker **200** of FIG. 2 are shown in FIGS. 6 and 7. In this example, the machine readable instructions comprise programs for execution by a processor such as the processor **912** shown in the example processing platform **900** discussed below in connection with FIG. 9. The programs may be embodied in software stored on a tangible computer readable storage medium such as a CD-ROM, a floppy disk, a hard drive, a digital versatile disk (DVD), a Blu-ray disk, or a memory associated with the processor **912**, but the entire program and/or parts thereof could alternatively be executed by a device other than the processor **912** and/or embodied in firmware or dedicated hardware. Further, although the example programs are described with reference to the flowcharts illustrated in FIGS. 6 and 7, many other methods of implementing the social message tracker **200** of FIG. 2 may alternatively be used. For example, the order of execution of the blocks may be changed, and/or some of the blocks described may be changed, eliminated, or combined.

The example processes of FIGS. 6 and 7 may be implemented using coded instructions (e.g., computer readable instructions) stored on a tangible computer readable storage medium (e.g., a computer readable storage device or storage disk) such as a hard disk drive, a flash memory, a read-only memory (ROM), a compact disk (CD), a digital versatile disk (DVD), a cache, a random-access memory (RAM) and/or any other physical storage structure in which information is stored for any duration (e.g., for extended time periods, permanently, brief instances, for temporarily buffering, and/or for caching of the information). As used herein, the term tangible computer readable storage medium is expressly defined to include any type of computer readable storage device or storage disc and to exclude propagating signals. Additionally or alternatively, the example processes of FIGS. 6 and 7 may be implemented using coded instructions (e.g., computer readable instructions) stored on a non-transitory computer readable medium such as a hard disk drive, a flash memory, a read-only memory, a compact disk, a digital versatile disk, a cache, a random-access memory and/or any other storage media in which information is stored for any duration (e.g., for extended time periods, permanently, brief instances, for temporarily buffering, and/or for caching of the information). As used herein, the term non-transitory computer readable medium is expressly defined to include any type of computer readable medium and to exclude propagating signals. As used herein, when the phrase "at least" is used as the transition term in a preamble of a claim, it is open-ended in the same manner as the term "comprising" is open ended. Thus, a claim using "at least" as the transition term in its preamble may include elements in addition to those expressly recited in the claim.

The program of FIG. 6 begins at block **602** at which the example external interface **202** (FIG. 2) receives a media request. For example, the external interface **202** receives the example media request **120** (FIG. 1) (including the example URL **118**) sent by the client device **106** (FIG. 1) to the example AME server **102** (FIG. 1) requesting the example image **112** (FIG. 1).

At block **604**, the social message tracker **200** identifies the requested media. For example, the example URL analyzer **204** (FIG. 2) looks up the requested media based on the

16

received URL **118** using the data structure **300** (FIG. 3), and forwards the media (e.g., the image **112** or an indication thereof) to the example media provider **206**.

At block **606**, the social message tracker **200** credits a social media message corresponding to the URL with an impression. For example, the example URL analyzer **204** identifies the example message **114a** based on the URL **118** using the data structure **300**, and informs the example impression logger **208** (FIG. 2) to credit the message **114a** with an impression. In some examples, the impression logger **208** logs an entry when crediting (or logging) a social media message with an impression. In some such examples, the impression logger **208** may add additional information to the entry. For example, the impression logger **208** may include a timestamp, a device identifier included in the media request, and/or any other information that may provide additional information regarding the impression.

At block **608**, the social message tracker **200** sends the requested media to the requesting device. For example, the media provider **206** receives the image **112** from the URL analyzer **204** or retrieves the image **112** from the example storage device **210**, and the social message tracker **200** sends the image **112** to the client device **106** at block **608**. At block **610**, the social message tracker **200** determines whether there is another media request to process. For example, the example URL analyzer **204** determines whether there is another media request stored in the example message queue **212** (FIG. 2). If the example URL analyzer **204** determines there is another media request in the message queue **212**, control returns to block **604**. If the example URL analyzer **204** determines there is not another URL in the message queue, the example process **600** ends.

The program of FIG. 7 begins at block **702** at which the example AME server **102** (FIG. 1) receives a request to determine the effectiveness of a media campaign (e.g., a messaging campaign, an advertising campaign, a promotional campaign, etc.). For example, the example AME server **102** receives a request from the example sponsor **402** (FIG. 4) to determine the effectiveness of their media campaign including social media messages Q **320**, R **322**, S **324**. In some examples, the request is received periodically, aperiodically and/or event-driven. Although not shown in FIG. 7, to track impressions of social media messages, the AME server **102** may use techniques disclosed herein to associate URLs with social media messages and media at the AME server **102**.

At block **704**, the example impression logger **208** (FIG. 2) tallies the number of impressions for the relevant social media messages (e.g., the example message (MESSAGE_Q) **320**, the example message (MESSAGE_R) **322** and the example message (MESSAGE_S) **324**). For example, the AME server **102** tallies impressions based on received media requests as disclosed herein. The impressions may be tallied in any desired (or suitable) fashion based on different metrics. For example, the example impression logger **208** tallies the number of impressions according to the different social media messages specified by the sponsor **402**. In such examples, the example sponsor **402** compares the cumulative impression numbers for each social media message (Q **320**, R **322**, S **324**) to determine the effectiveness of each of the social media message (block **706**).

In some examples, at block **704**, the example impression logger **208** tallies the number of impressions according to the different device identifiers (e.g., the device identifier **220** of FIG. 2). In such examples, the effectiveness of the media campaign can be based on a comparison, at block **706**, of the total number of unique device identifiers for each social media message. In addition, the device identifiers may be

17

used to determine whether a client device that requested the example message (MESSAGE_Q) **320** is more likely or less likely to request another social media message in the same media campaign.

In some examples, at block **704**, the example impression logger **208** tallies the number of impressions according to timestamps (e.g., the timestamps **216** of FIG. 2) appended with the impressions data. In such examples, a comparison, at block **706**, of the number of impressions for the social media messages during different timestamp ranges indicates the effectiveness of the different social media messages throughout the day. For example, certain social media messages may be requested during the early morning hours. Additionally or alternatively, social media messages conveyed by a certain message sender may generate more media requests during the early morning hours. Thus, it may be beneficial for a purveyor of goods or services that caters to early morning customers to form an agreement with the message sender.

In some examples, at block **704**, the example impression logger **208** tallies the number of impressions according to a campaign ID (e.g., the campaign ID **218** of FIG. 2) or a URL (e.g., any of the URLs **118, 304, 306, 308, 310, 312, 330, 332, 334, 348, 350, 352** of FIG. 3). For example, the total number of impressions logged for the social media messages included in media campaign is tallied. In such examples, a comparison, at block **706**, of the total numbers across previous media campaigns may be used to determine the effectiveness of certain media campaigns over others. For example, the effectiveness of a media campaign may be determined based on a comparison of the number of impressions logged from the media campaign divided by the amount of money (e.g., number of dollars) spent on the media campaign. This data may be further analyzed to determine, for example, which message senders were more effective relative to the amount of money paid to the message sender.

At block **708** of FIG. 7, the results are prepared in a report and communicated to the requesting sponsor. The example process **700** of FIG. 7 then ends.

FIG. 9 is a block diagram of an example processing platform **900** capable of executing the instructions of FIGS. 6 and 7 to implement the social message tracker **200** of FIG. 2. The processing platform **900** can be, for example, a server, a personal computer, an Internet appliance, or any other type of computing device.

The processing platform **900** of the instant example includes a processor **912**. For example, the processor **912** can be implemented by one or more microprocessors or controllers from any desired family or manufacturer.

The processor **912** includes a local memory **913** (e.g., a cache) and is in communication with a main memory including a volatile memory **914** and a non-volatile memory **916** via a bus **918**. The volatile memory **914** may be implemented by Synchronous Dynamic Random Access Memory (SDRAM), Dynamic Random Access Memory (DRAM), RAMBUS Dynamic Random Access Memory (RDRAM) and/or any other type of random access memory device. The non-volatile memory **916** may be implemented by flash memory and/or any other desired type of memory device. Access to the main memory **914, 916** is controlled by a memory controller.

The processing platform **900** also includes an interface circuit **920**. The interface circuit **920** may be implemented by any type of interface standard, such as an Ethernet interface, a universal serial bus (USB), and/or a PCI express interface.

One or more input devices **922** are connected to the interface circuit **920**. The input device(s) **922** permit a user to enter data and commands into the processor **912**. The input

18

device(s) can be implemented by, for example, a keyboard, a mouse, a touchscreen, a track-pad, a trackball, isopoint and/or a voice recognition system.

One or more output devices **924** are also connected to the interface circuit **920**. The output devices **924** can be implemented, for example, by display devices (e.g., a liquid crystal display, a cathode ray tube display (CRT), a printer and/or speakers). The interface circuit **920**, thus, typically includes a graphics driver card.

The interface circuit **920** also includes a communication device such as a modem or network interface card to facilitate exchange of data with external computers via a network **926** (e.g., an Ethernet connection, a digital subscriber line (DSL), a telephone line, coaxial cable, a cellular telephone system, etc.).

The processing platform **900** also includes one or more mass storage devices **928** for storing software and data. Examples of such mass storage devices **928** include floppy disk drives, hard drive disks, compact disk drives and digital versatile disk (DVD) drives. The mass storage device **928** may implement a local storage device.

Coded instructions **932** representative of the machine readable instructions of FIGS. 6 and 7 may be stored in the mass storage device **928**, in the volatile memory **914**, in the non-volatile memory **916**, and/or on a removable storage disc such as a CD or DVD.

From the foregoing, it will appreciate that the above disclosed methods, apparatus and articles of manufacture enable monitoring exposures to advertisements delivered via social media message and provide a vehicle for detecting the effectiveness of such messages and/or the provider of such messages.

Although certain example methods, apparatus and articles of manufacture have been described herein, the scope of coverage of this patent is not limited thereto. On the contrary, this patent covers all methods, apparatus and articles of manufacture fairly falling within the scope of the claims of this patent.

What is claimed is:

1. A method to log impressions of social media messages comprising:

receiving at a server a first request requesting first media, the first request addressed to a first uniform resource locator, and the first request sent in response to accessing a first social media message to be presented with the first media;

receiving at the server a second request requesting the first media, the second request addressed to a second uniform resource locator different from the first uniform resource locator, and the second request sent in response to accessing a second social media message to be presented with the first media;

crediting the first social media message with a first impression based on the first request being addressed to the first uniform resource locator; and

crediting the second social media message with a second impression based on the second request being addressed to the second uniform resource locator.

2. A method as defined in claim 1, wherein the second social media message is different from the first social media message.

3. A method as defined in claim 1, further comprising, after receiving the first request, sending the first media to a first requesting device, the first requesting device having the first social media message.

4. A method as defined in claim 3, further comprising, after receiving the second request, sending the first media to the

19

first requesting device or to a second requesting device, the first requesting device or the second requesting device having the second social media message.

5. A method as defined in claim 4, further comprising loading a first cookie into the first requesting device.

6. A method as defined in claim 5, further comprising loading a second cookie into the second requesting device.

7. A method as defined in claim 6, further comprising determining demographic information based on the first cookie or the second cookie.

8. A method as defined in claim 3, wherein sending the first media further comprises identifying the first media based on the first uniform resource locator.

9. A method as defined in claim 1, wherein a first sponsor of the first social media message provides the first uniform resource locator to a first party for transmitting in the first social media message by the first party.

10. A method as defined in claim 1, wherein a plurality of uniform resource locators correspond to the first media.

11. A method as defined in claim 10, wherein the plurality of uniform resource locators corresponding to the first media are assigned to a first sponsor of the first social media message.

12. A method as defined in claim 10, wherein the first sponsor provides the plurality of uniform resource locators to a first party that sends the first message.

13. An apparatus to log impressions of social media messages comprising:

an interface to receive a first request requesting first media, the first request addressed to a first uniform resource locator, and the first request issued in response to accessing a first social media message associated with the first media, the interface to receive a second request requesting the first media, the second request addressed to a second uniform resource locator different from the first uniform resource locator, and the second request issued in response to accessing a second social media message associated with the first media; and

an impression logger to log an impression for the first social media message based on the first uniform resource locator, the impression logger to log an impression for the second social media message based on the second uniform resource locator.

14. An apparatus as defined in claim 13, further comprising:

a uniform resource locator analyzer to select the media based on the first uniform resource locator.

15. An apparatus as defined in claim 13, wherein the interface is to send the first media to a first requesting device, the first requesting device originating the first request.

16. An apparatus as defined in claim 15, wherein the interface is to send the first media to a second requesting device, the second requesting device originating the second request.

17. An apparatus as defined in claim 16, further comprising a media provider to provide the first media.

18. An apparatus as defined in claim 13, wherein the impression logger is to record a timestamp with the impression.

19. A tangible computer readable storage medium comprising instructions that, when executed, cause a machine to at least:

receive a first request requesting first media, the first request addressed to a first uniform resource locator, and the first request sent in response to accessing a first social media message to be presented with the first media;

receive a second request requesting the first media, the second request addressed to a second uniform resource

20

locator different from the first uniform resource locator, and the second request sent in response to accessing a second social media message to be presented with the first media;

credit the first social media message with a first impression based on the first request being addressed to the first uniform resource locator; and

credit the second social media message with a second impression based on the second request being addressed to the second uniform resource locator.

20. A tangible computer readable storage medium as defined in claim 19, wherein the instructions further cause the machine to, when the first request is received:

send the first media to a first requesting device, the first requesting device having the first social media message.

21. A tangible computer readable storage medium as defined in claim 20, wherein the instructions further cause the machine to send the first media to a second requesting device, the second requesting device having the second social media message and originating the second request.

22. A tangible computer readable storage medium as defined in claim 19, wherein the instructions further cause the machine to select the first media based on the first uniform resource locator.

23. A tangible computer readable storage medium as defined in claim 19, wherein the instructions further cause the machine to:

record timestamps with the first and second impressions, the timestamps representative of when the first and second requests were received.

24. A method to log impressions of social media messages comprising:

generating at a server a first uniform resource locator associated with first media to present with a first social media message;

generating at the server a second uniform resource locator associated with the first media to present with a second social media message;

providing the first uniform resource locator to a first message sender, the first uniform resource locator to be sent with the first social media message by the first message sender;

providing the second uniform resource locator to a second message sender, the second uniform resource locator to be sent with the second social media message by the second message sender;

receiving at the server a first request requesting the first media, the first request addressed to the first uniform resource locator;

receiving at the server a second request requesting the first media, the second request addressed to the second uniform resource locator;

crediting the first social media message with a first impression based on the first request being addressed to the first uniform resource locator; and

crediting the second social media message with a second impression based on the second request being addressed to the second uniform resource locator.

25. A method as defined in claim 24, further comprising locating the first uniform resource locator in the first social media message, and locating the second uniform resource locator in the second social media message.

26. A method as defined in claim 25, wherein providing the first uniform resource locator comprises providing the first social media message and the first uniform resource locator,

21

and providing the second uniform resource locator comprises providing the second social media message and the second uniform resource locator.

27. A method as defined in claim **24**, wherein the first message sender locates the first uniform resource locator in the first social media message. 5

28. A method as defined in claim **24**, wherein providing the first uniform resource locator to the first message sender comprises providing the first uniform resource locator to a sponsor, and instructing the sponsor to provide the first uniform resource locator to the first message sender. 10

29. A method as defined in claim **24**, wherein the second social media message is different from the first social media message.

* * * * *

15

22

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 9,055,021 B2
APPLICATION NO. : 13/691371
DATED : June 9, 2015
INVENTOR(S) : Ronan Heffernan et al.

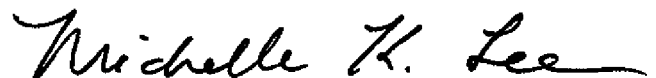
Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In the claims

Column 19, line 64 (Claim 19) replace “ent” between “request” and “in” with --sent--.

Signed and Sealed this
First Day of December, 2015

A handwritten signature in black ink, reading "Michelle K. Lee". The signature is written in a cursive style with a long, sweeping underline.

Michelle K. Lee
Director of the United States Patent and Trademark Office